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THE EMR ROAD SHOW™

An Opportunity to Evaluate EMR Systems



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DOQ-IT: Doctors Office Quality- Information Technology

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DOQ-IT: Doctors Office Quality-IT

2003

- President Bush declares electronic health records a national priority
- Bipartisan support on Capitol Hill for funding HIT

2004

- National medical organizations support HIT efforts

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DOQ-IT: Doctors Office Quality-IT

2004

- Secretary Thompson creates position of National Coordinator of Health Information Technology
- Dr. David Brailer named to head Office National Coordinator HIT (ONCHIT)

2004

- CMS develops DOQ - IT work for Quality Improvement Organizations (QIO)

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DOQ-IT: What is it?

- National strategy to assist small–medium size (1 – 8) physician office practice to adopt HIT:
 - EHR, e-prescribing, e-laboratory
 - Disease registries
- A major task for QIOs in every state in the upcoming 8th SOW, Fall 2005

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DOQ-IT in MD and DC

- A pilot in DC and MD from 11/04 to 6/05
 - Working with 11 practices
- Group I will start in October
 - Work with 10% of the IM, GP, FP practices in DC and MD
- Three year project

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DOQ-IT: What's in it for You?

Improve:

- *Quality of physician's work life*
- Quality of patient care provided
- Staff satisfaction
- Office efficiency

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DOQ-IT: What's in it for You?

- Free in-office assistance:
 - Assistance with (staff) change management concerns
 - Practice workflow redesign
 - Feedback on practice readiness for HIT
 - Identify requirements, selection, implementing EHRs (e-prescribing, etc.)
 - Assistance with utilization of clinical data

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DOQ-IT: What's in it for You?

- Access to evidence-based interventions for care management
- Network of current EHR users in DC/MD
- Participation in regional health information exchanges

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DOQ-IT: What's the catch?

- Commitment of lead physician champion, as well as other physicians in practice
- Commitment of resources – physician time, office manager time, staff time
 - Completion of practice readiness assessment
 - Participation in thorough practice system assessment
- Acknowledgement of all costs of implementation, not only out-of-pocket, but also impact on productivity

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- *~We're not selling anything except the concept that the physician office of the 21st century will change with the adoption of HIT ~*
- *There is too much information for any one individual to keep between his/her ears...*

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DOQ-IT Eligible Practices in 8 SOW

- IM, FP, GP practices in DC and MD
- No practice-size limitations
- *Already have* an EHR
 - Need additional help to enhance effectiveness
 - Help utilizing data for clinical improvement
- *Recently purchased* an EHR
 - Redesign office flow to optimize implementation
- *Committed to purchasing and installing* an EHR within next 12 months

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What will the Future Hold?

- Pay-for-performance
 - Medicare demonstrations projects
 - Bridges to Excellence – private insurance carriers
- Web-based Personal Health Records (PHR)
- Electronic connectivity via RHIOs
 - Public health departments
 - Hospitals
 - Primary care physician offices
 - Specialists

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If you want to participate in DOQ-IT?

- Pass your business card
- Call the DOQ-IT project at: **202-496-6559**
- E-mail: Doqitdelmarva@dfmc.org
- Take a flyer and pass it on

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DOQ-IT: Suggested References

- Framework for Strategic Action: Thompson and Brailer (HHS July 04)
- Achieving Electronic Connectivity in Healthcare: A Preliminary Roadmap: Markle Foundation and RWJ (July 04)
- Use and Adoption of Computer-Based Patient Records: Brailer (CA Healthcare Foundation, October 03)
- Assessing Your Practice: The Green Book (www.clinicalmicrosystem.org)
- EMRs: Lessons from Small Practices (California Healthcare Foundation, Oct 03)

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DOQ-IT: Suggested References

- American Academy of Family Physicians - <http://www.aafp.org/>
- Center for Health Information Technology - <http://www.centerforhit.org>
- DOQ-IT - <http://www.doqit.org>
- HIMSS (Healthcare Information and Management Systems Society) <http://www.himss.org/ASP/index.asp>
- Medical Records Institute - <http://www.medrecinst.com/>

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